

Parameter	Details
Cloud Managed Services	<ul style="list-style-type: none"> • Managed VM Essentials • Anti-virus, Patching, SOE Management • Managed Platform Essentials • DBaaS • Web • Managed Application Essentials • SLAs and SLTs for end-end application management • Managed Network Essentials • Firewall, router, switches, Custom Network Appliances
Cloud Professional Services	<ul style="list-style-type: none"> • Cloud Migration • Data Migration • System integration • Public Cloud – AWS, Azure, Alibaba • Embedded Engineers • DevOps • App dev • Web dev • Mobile Dev • UI • CI/CD
PaaS: Managed VM Essentials	<ul style="list-style-type: none"> • Anti-virus, Patching, Backup, SOE Management
PaaS: Managed Platform Essentials – Database as a Service (DBaaS)	<ul style="list-style-type: none"> • Microsoft SQL Platform shared or dedicated • MySQL • PostgreSQL • Trove
PaaS: Managed Platform Essentials – Web Platform as a Service	<ul style="list-style-type: none"> • IIS, • Apache • PHP
DRaaS (Disaster Recovery as a Service)	Disaster recovery option to national private cloud or public cloud
Security	<ul style="list-style-type: none"> • IDS (Intrusion Detection System) • IPS (Intrusion Prevention System)
Managed Backup	<ul style="list-style-type: none"> • Long term retention • Multi cloud backup. Retire tape infrastructure • Encryption at rest & transit • Compliance reporting and remediation