



MARYMEDE CATHOLIC COLLEGE EMPOWERS TEAMS FOR REMOTE WORK WITH 5GN VOICE BRIDGE ONE

The Situation

Marymede Catholic College had an on-premises communications platform that was nearing end of life and was plagued by poor performance and reliability.

The Solution

5G Networks' Voice Bridge One (VBO) gave the college a flexible, modern and future-proof collaboration platform that is easy to maintain and delivers the robust communications they need.

The Result

Marymede College offers stakeholders an exceptional user experience with scalable and robust unified communications between internal and external parties.



About Marymede Catholic College

Marymede Catholic College is a co-educational, Prep to Year 12 school founded in 2006 and located in the northern suburbs of Melbourne. The school prides itself on providing an education that incorporates the latest technology with a safe, caring and dynamic environment.



Coupled with outstanding facilities, the college's biggest strength is its strong community; with teachers, support staff, parents and friends all engaged in providing a fantastic academic environment.

Such a strong community can only be maintained through a robust and reliable communications platform and Marymede found that, as their existing on-premise voice and messaging solution aged, call quality deteriorated and reliability decreased. Once they considered the expense of maintaining eight servers on-premises as well as purchasing the necessary software licences, the College knew it was time to update to a modern platform that afforded them the flexibility and collaborative environment they desired, in an easy to maintain and cost-effective solution.

The Solution

A platform to turn their existing environment into a full communications suite

Like most businesses, Marymede Catholic College already uses the Microsoft Office 365 Suite, including the MS Teams platform for intra-college messaging and calls. By adding 5G Networks' Voice Bridge One (VBO) to the suite, Marymede is able to use the same, familiar, platform they use with internal teams for calling and collaborating with external parties.



The Result

MS Teams with VBO can be accessed on PC, Mac and Linux desktops, via a web browser, and on mobile devices, enabling Marymede staff to take calls on their 'office phone' even when working from home and when traveling, such as school excursions and camps.

In addition to improving call quality, the VBO infrastructure is hosted across dual, geo-redundant 5GN owned data centres, allowing Marymede to remove their eight on-premise dedicated call servers and therefore the single point of failure in their call path.

They've uncoupled themselves from an old, end of life communications solution and hitched their wagon to a modern, future proof platform that will benefit from billion dollar investments by Microsoft for years to come.

Additionally, the environment gives Marymede the ability to configure features via self-service functionality and quickly provide access to important features like conference calls no matter where participants are located.



A big thanks to 5G Networks for their excellent service and support in all aspects of the project, going above and beyond our expectations. We were highly impressed with the way 5GN communicated with our team to ensure a smooth transition to the new system. The hard work the 5GN team put in is evident in the successful outcome and quality we have received, which is why Marymede has a strong partnership with 5G Networks.

Michael Lacy, Director of ICT, Marymede Catholic College
